AVAYA

Avaya 9608 IP Deskphone

Provide everyday users with enriched communication capabilities

The 9608 IP deskphone is an 8-line telephone ideally suited for Everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and communications. The competitively priced, high-performing 9608 features a monochrome display, 4 softkeys, common user interface with Avaya one-X® solutions, high definition audio quality, integrated Ethernet interface, support for Bluetooth® and DECT headsets and up to three 12 or 24 Button Expansion Modules. Part of the 9600 Series IP Deskphones, the 9608 leverages your enterprise IP Network to deliver sophisticated voice communications from headquarters, remote locations or home offices. Integrated with Avaya Aura™, the 9608's evolutionary approach optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

- Accommodates changing business needs with Session Initiated Protocol (SIP) based infrastructure

- Supports reduced energy consumption and costs through Power-over-Ethernet Class 1 design with "sleep mode"

Specifications

Hardware

- Monochrome display – 3.2 inches x 2.2 inches (8.2 cm x 5.5 cm)

- 8 buttons with dual LEDs (red, green)

- 4 softkeys

- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute

- Red LEDs for speaker, mute, headset, message, history

- 24 administrative buttons

- Wideband audio in handset and headset

Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.

- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding and to access everyday processes including third-party applications such as company-wide corporate directories

- Provides visual queues that can speed task management through 8 Red/Green LEDs

- Improves flexibility through support of a secondary Ethernet port for a PC as well as Bluetooth and DECT Headsets (with adapter)

- Enables more efficient, high-speed call management through support of up to three 12 or 24 Button Expansion Modules

- Offers consistency through a common Avaya one-X® interface (including mobile endpoints)

- Full duplex speakerphone

- Ergonomic hearing aid compatible handset supports TTD acoustic coupler

- Bluetooth and DECT headset support (with adapter)

- 2 message waiting indicators

- IC call alerting with 360 visibility

- Rich, classic and alternate ringtones

- Wall-mount and dual-position stand

- Ethernet (10/100) line interface

- Second Ethernet interface 10/100 Mbps

- PoE Class (IEEE 802.3af) registers as class 1 device

Software

- SIP protocol support

- H.323 protocol support

- Standards-based codec support: G.711, G.726, G.729A/B, G.722 (G.726 is not available in SIP)

- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese (Kanji, Hiragana and Katakana), Korean, Latin American Spanish, Castilian Spanish, and Russian.

Requirements and Platform Support

- Avaya Aura™ Communication Manager 3.1.4+ and greater (H.323)

- Avaya Aura™ Communication Manager 6.0 with Avaya Aura™ Session Manager 6.0 or Avaya Midsize Business Template 5.2.1 (SIP)

- Local or centralized electrical power through a 802.3af switch, or local power supply.

- HTTP file server

Learn More

To learn more about the 9608 IP Deskphone and 9600 Series IP Deskphones contact your Avaya Client Executive, Avaya Authorized Business Partner or visit **avaya.com** for white papers, case studies and other information showcasing Avaya solutions in action.

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.

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